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"We fix IT for you, for less!!!"

Effective Date: October 1, 2025

Dear Clients and Community Partners,

For more than 20 years, Brite Technologies has been providing businesses and families with reliable, affordable IT support. We've built our reputation on being responsive, dependable, and fair, helping our clients keep their technology running smoothly without breaking the budget.

To continue serving you at the highest level and to make our services more affordable, we are now offering **monthly retainer plans**. These plans provide discounted hourly rates, predictable billing, and priority service — all designed to save you money compared to our standard rate of **\$160/hr** (with a 1.5-hour minimum onsite and 0.5-hour minimum remotely).

Here are our retainer options:

Business Plans

Small Business Plan I – \$80/month

- 1 prepaid service hours (onsite or remote)
- Pool unused hours for 2 months before they expire
- 25% discount on standard rates beyond retainer hours
- Remote monitoring and quick support included
- Savings of \$80+ compared to standard hourly rates

Small Business Plan II – \$160/month

- 2 prepaid service hours
- Pool unused hours for 2 months before they expire
- 25% discount on standard rates beyond retainer hours
- Remote monitoring and quick support included
- Norton security software included
- Cloud data backup included
- \$40 credit toward hardware/software purchases
- Savings of \$160+ compared to standard hourly rates

Customized Plan – Schedule a consultation call

- 3+ prepaid service hours
- 4-hour response times
- Discounted emergency support rates

Residential Plans

Subscription Plan – \$20/month

- 25% discount on standard rates
- Priority response within 24 hours
- Gift subscription to family and friends

Residential Plan I – \$40/month

- 1 prepaid service hours (onsite or remote)
- Pool unused hours for 2 months before they expire
- Priority response within 24 hours
- Remote monitoring and quick support included
- 25% discount on standard rates beyond retainer hours
- Gift unused hours to family and friends
- Savings of \$120+ compared to standard hourly rates

Residential Plan II – \$80/month

- 2 prepaid service hours (onsite or remote)
- Pool unused hours for 2 months before they expire
- Priority response within 24 hours
- Remote monitoring and quick support included
- Norton security software included
- Cloud data backup included
- \$20 credit toward hardware/software purchases
- 25% discount on standard rates beyond retainer hours
- Gift unused hours to family and friends
- Savings of \$240+ compared to standard hourly rates

Every plan ensures you get discounted rates, faster response times, and predictable IT support costs. Whether you are a small business, property manager, or residential client, there is a plan designed to meet your needs.

To enroll in a retainer plan, simply contact us at our main number listed above and press option 1, and we will set up a flexible agreement that works for your business.

Thank you for trusting Brite Technologies. We look forward to continuing to provide the IT support you need — for less!